

Hold The Phone

Most of us will spend
two years of our lives
on the telephone.
They are not likely
to be the best two years.
Your phone rings.
You pick it up, say "hello,"
and a gruff voice barks,
"who's this?"
You place a call.
Someone on the other end
of the line answers,
"one moment please"—
and you sit there
three minutes before anything
else happens.
You try to call Jones.
His office asks,
"May I tell him who's calling?"
before they'll admit he's in.
Another irritant:
"What is this in reference to?"
You might break *that* logjam
by saying it's about
his wife's gambling debts.
Maybe the all-time crusher,
is when you answer
your phone to be told
Mr. Smith is calling
and will be right with you.
Then you sit there,
seething,
for another three minutes
before Smith comes on.
The telephone is
one of life's miracles.
With a little thoughtfulness,
we could make it
one of life's blessings.
Worth trying, isn't it?



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How we perform as individuals will determine
how we perform as a nation.